



Filling out this Form: Please completely fill out this form and include it with your repair. Use one form for each item to be repaired. Including your email will allow us to notify you upon processing, completion and payment of the repair. Please email a copy of your completed form to cs@guideflyfishing.co.uk in order to obtain an Authorised Returns Number (SOP). **Do not return the rod until you have received an Authorised Returns Number.**

When sending your products to us, it is highly recommended that you use a courier with trackable and insurable shipping.

Packing Instructions: Please package your item securely in suitable packaging. If you are sending in a reel, please include any extra spools and remove all line (backing is acceptable). For sections please send 5-6" of the ferrule's marked in red that correspond to the broken section. If you have a broken butt (handle section), please send a 5-6" of the ferrule and the decal portion also marked in red (it must include the Sage logo and model details). Failure to send all ferrules, may result in an incorrect fitting.

****We do NOT accept the return of complete rods or original Sage tubes.**

Repair Fees: The original owner will be responsible for a fee for each rod or reel, as outlined in the price schedule below. This fee covers the repair processing and return shipping. If you are not the original owner, are missing a complete section or have a rod stamped DEMO then you are not covered by the lifetime guarantee. Please contact us for more specific information on how to proceed with the repair.

Payment:

We accept debit and credit cards only - Visa, MasterCard. Payment is taken upon completion of the repair, not before. You will be notified for payment via email upon completion. This email includes a secure link to pay via card through Sage Pay.

We do not accept payment via cheques.

Failure to follow any of these instructions will delay the processing of your return.

Ship your return by a secure method (Guide Flyfishing Limited cannot be held responsible for any returned items lost in transit, therefore please keep your shipping receipt as proof of postage).

Guide Flyfishing Limited reserves the right to alter the handling charges without notice.

Please return to:

SAGE Service and Returns Dept.
 Guide Flyfishing Limited
 Unit 5 Moor Lane Trading Est
 Bishopdyke Road, Sherburn in Elmet
 Leeds
 LS25 6ES

REMEMBER TO COMPLETE ALL FIELDS

PLEASE COMPLETE USING BLOCK CAPITALS

		SOP	
*Customer Name			
*Shipping Address			
		*Postcode	
*Telephone		*Email	
*Rod/Reel & Model (Example: ZAXIS 590-4)			
*Serial Number (Located on the butt section on the top opposite the SAGE logo)			
Circle Section(s) to be repaired	2 PC		
	3 PC		
	4 PC		
	5 PC		
Additional Comments			
Guide Flyfishing Ltd would like to keep you informed about our future products, services and events. To allow us to use your details, including your email address please tick this box. We will not pass on your personal details to any third party.			<input type="checkbox"/>

ROD CLASSIFICATION & REPAIR FEES

Current - Rods that are part of our current line-up. £45.00	Recent - No longer in our current product line-up but not more than 10 years since the final year of production. £60.00	Classic - 10 or more years since final year of production £150.00	Tier 4 – Obsolete models that require upgrade £300.00
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REEL CLASSIFICATION & REPAIR FEES

ALL - Any reel released under the Sage brand. £45.00

ROD CLASSIFICATIONS

The following is a list of supported rods for repair. If you do not see your model in the list, please contact us at cs@guidedlyfishing.co.uk

CURRENT		RECENT		CLASSIC		CLASSIC	
FAMILY	Final Year	FAMILY	Final Year	FAMILY	Final Year	FAMILY	Final Year
DART	NA	BASS	2011	GSI GI	1983	FLI	2008
ESN (2017 HD)	NA	Z-AXIS	2012	GII SH	1992	XI2	2008
FOUNDATION	NA	ZXL	2012	GIII SH	1992	LAUNCH	2009
IGNITER	NA	FLIGHT	2012	RPL	1997	CT	2009
PULSE	NA	VANTAGE	2012	RPLX	1997	CP	2009
SALT HD	NA	TCX	2013	DS/DS 2H	1998	SA	2009
X	NA	99 SERIES	2013	SP+	1998	TXL	2010
TROUT LL	NA	XI3	2014	GFL 2H-BROWN	1999	VT2	2010
PAYLOAD	NA	VXP	2014	LL (GIII)	1999	VT2-Rod for Recovery	2010
TROUT SPEY HD	NA	TXL-F	2015	RPL+	2000		
MAVERICK	NA	RESPONSE	2015	SPL	2001		
SONIC	NA	ONE / ONE ELITE	2016	SPLCA	2001		
		ESN (2012 Intro)	2016	SP	2001		
		METHOD / Elite	2016	GSP	2002		
		GRACE	2017	RPLXI	2003		
		ACCEL	2017	SLTCA	2003		
		APPROACH	2017	DS2	2004		
		BOLT	2017	LE	2004		
		CIRCA	2017	VPS/VPS LIGHT	2005		
		SALT	2017	XP	2006		
		LITTLE ONE	2018	2H-MOSS	2007		
		BASS II	2019	2H-TEAL	2007		
		MOD	2019	2H-TIGER EYE	2007		
		ONE Trout Spey	2019	SLT	2007		
		MOTIVE	2019	SP GEAR	2007		
		PIKE & MUSKY	2019	TCR	2008		